When is a deleted address available again

Information: E-mail-addresses are being block for re-registration for 90 days in the Light-package, for at least 1 year in the Standard package and for at least 2 years in the Premium package.

Alias Address

If you deleted an alias address in your account, then you can add it anytime within protection period after you deleted the alias. Only after this period has passed this alias becomes available for the registration of other users.

The protection period is at least 90 days, depending on the age of the account.

You can view and edit the list of deleted aliases as per the below screenshot:

Mailbox Account

If you terminate your mailbox-account, your main address is blocked for at least 90 days, depending on the age of the account. Only after this period users can register this address again.

Suspension of your account due to insufficient credit

Please refer to this article: https://kb.mailbox.org/display/MBOKBEN/What+happens+when+my+credit+runs+out

Related Articles

- Using catch-all alias with own domain
- Tip: How can I setup an alias for iOS
- When is a deleted address available again
- Using an alias with Outlook 2016 under Windows
- What is an alias and how do I use it