

# What is an alias and how do I use it

You can set up additional e-mail addresses – so-called alias addresses – on the settings page of the [mailbox.org](https://mailbox.org) web interface. In the settings, select [mail box.org](#), and then **E-Mail Aliases** to enter your additional addresses.

Depending on the package, it is possible to specify up to 25 e-mail aliases per account. All e-mails addressed to these additional addresses are delivered to your inbox. With a single [mailbox.org](https://mailbox.org) account, it is so also possible to use aliases to specify different sender addresses. Any replies or new e-mails directed to these addresses are then going to get delivered to the same inbox.

**E-mail Aliases**

Your main address

@mailbox.org

Save new main address

You have to use the main address for logins!

Note: Aliases for username postmaster@, abuse@, hostmaster@ and webmaster@ are not counted and is for free.

Add New Alias

@mailbox.org Add

Add external address:

Add

Existing alias addresses (1 of a max. of 25)

@mailbox.org Delete

Deleted aliases

## Questions and Answers

### Can I use plus-aliases in the format [address+keyword@mailbox.org](#)?

- Yes, this "Plus" extension also works with [mailbox.org](https://mailbox.org) addresses. These addresses do not count towards your alias limit because they are generated dynamically. Note that if you would like to archive e-mails automatically into a folder, this folder must have been created beforehand.

### How can I choose which alias to use as a sender address?

- When you compose a new e-mail using the [mailbox.org](https://mailbox.org) web interface, you can see a drop-down menu in the lower left-hand-side of the page. Simply select an alias from this menu before sending.

- In external e-mail clients, an alias can usually be defined as an "identity".

### **What happens if an alias gets deleted?**

- For security reasons, we will block registration for some time (1-3 months) after an alias has been deleted. This is to ensure that the alias cannot be hijacked by third parties shortly after the previous owner stopped using it.

### **May I use aliases that contain external domain names, such as *my.name@gmail.com*?**

- The receiving of e-mails to these kinds of alias addresses through [mailbox.org](https://mailbox.org) is technically not possible. However, you may configure the automatic download of messages via POP3 with your external e-mail provider. You could then also use the address as an "alternative sender" in [mailbox.org](https://mailbox.org) to send messages with the alias identity.

### **Can I migrate an existing alias into a dedicated mailbox?**

- No, unfortunately not. If you have an existing alias, for instance for your partner or your children, and then decide later that they should have their own inbox - the only thing you can do is to delete the alias and then try to register a new account using the previous alias address, as soon as this becomes available again.