Data Synchronization - Overview

Our mailbox.org Office interface provides you with a number of different options for synchronizing your calendars, address book, e-mails, and files with your different devices. This overview is intended to help you select the right option for you. Here we list the synchronization methods for the different systems (though with some hard work, you may be able to find more… :-))

We recommend

using these data synchronization methods if possible:

- **E-mail**: Using **IMAP** and **SMTP** with your e-mail program
- **Calendar and tasks**: Using **CalDAV** with your calendar program
- **Address book**: Using **CardDAV** with your address book program
- **Files**: Using the **Drive Client** or the **web interface**

We also offer **ActiveSync**, which is easy to set up, but often causes problems. Some functions many be limited or unavailable depending on your version of mobile device. For example, sometimes multiple calendars or address books cannot be synchronized, e-mails may only be available for a limited time, or tasks may be synchronized without the specified times or repetitions. Note that ActiveSync was developed to transfer current information to mobile devices as quickly as possible. It is not designed to synchronize mailboxes with a large volume of e-mails or to keep old e-mails synchronized on a permanent basis. If you would like to keep a large amount of data or all of your data on your mobile device, use one of the recommended synchronization methods described above. Please note, that we cannot offer support for activesync problems.

Time periods and intervals

Different time periods and intervals are available, depending on the synchronization method you choose:

IMAP/POP3

- Past e-mails: Unlimited
- Maximum number of e-mails: Unlimited

CalDAV

- Past calendar: 1 year
- Future calendar: 2 years

CardDAV

- Addresses: No limitations

ActiveSync

- Past calendar: 3 years
- Future calendar: 3 years
- Addresses: Unlimited
- Max. size of contact images: 36kB (see: Microsoft EAS specification)
- Past e-mails: 18 months (Upcoming: 3 and 6 years)
- Maximum number of e-mails: 500 per IMAP folder
- Tasks: Times and repetitions may not be supported

Drive

- Maximum file size: 1 GB

Please note that synchronized changes may not be displayed immediately on all devices. Some changes in the web interface are not visible until you have logged out and logged back in.

We have provided instructions for most of the systems here in our Help/FAQ section. We plan to add instructions for additional systems. If your system is not listed, read the instructions for your software and attempt to complete the setup using the settings for 'other devices.'

Mac OS X

- Addresses using CardDAV with Contact.app
- Calendar using CalDAV with Calendar.app
- E-mail using IMAP, POP3, SMTP with Apple Mail.app or Mozilla Thunderbird
- Files using Drive Client for Mac

PC with Linux

- Addresses using CardDAV with Evolution

- Calendar using CalDAV with Evolution
- E-mail using IMAP, POP3, SMTP Mozilla Thunderbird, KMail, or Evolution
- Files using WebDAV

PC with Windows

- E-mail, addresses and calendar using CalDAV-Synchronizer with Microsoft Outlook
- E-mail using IMAP, POP3, SMTP with Microsoft Outlook or LiveMail, Mozilla Thunderbird
- Files using Drive Client for Windows

Smartphone/tablet with Android

- Addresses and calendar using CardDAV or ActiveSync
- E-mail using IMAP, POP3, SMTP with K9-Mail, or ActiveSync
- Files using Drive Client for Windows (Google PlayStore)

Smartphone/tablet with iOS

- Addresses and calendar using CardDAV or ActiveSync
- E-mail using IMAP, POP3, SMTP with Mail.app, or ActiveSync
- Files using Drive Client for iOS (Apple AppStore)

Other smartphones (untested)

- Addresses and calendar using CardDAV or ActiveSync
- E-mail using IMAP, POP3, SMTP, or ActiveSync

Related Articles

- Setup with Mail.app for iOS
- CalDAV and CardDAV for other devices
- Calendar and tasks in Thunderbird
- Using e-mail addresses of your domain
- Changing the accounts main e-mail address